

# The Bourne End Golf Hub.



## The Bourne End Golf Hub / Clearcut Coffee

### Front of House – Part Time

#### Who are we?

We are a family ran business, owned and operated by 3 brothers from Marlow; Mike, Nick and Toby.

We're looking for part time staff to work with us across 2 of our businesses which operate at the same premise in Bourne End.

#### **Bourne End Golf Hub (BEGH)**

The Bourne End Golf Hub is an exciting new business open in the Wessex Estate, Bourne End.

We're a 3-bay golf practice facility, the first of it's kind in the area.

We cater to everyone, from playing professionals to people who have never played, and everything in between!

We have a membership scheme, but we also accept a large number of public bookings.

#### **Clearcut Coffee**

At the front of the premise we operate a café, serving speciality coffee. We (and our customers) think it's the best coffee in Bourne End.

We don't just serve coffee to customers of the Golf Hub, we also serve the public and have a seating area.

We serve alcohol from midday.

#### **Job Description:**

All of our staff will have a range of responsibilities across both businesses as below:

- **Front of house for Bourne End Golf Hub**
  - o Welcoming customers on entry
  - o Checking their booking against the calendar
  - o Showing them how the simulators work if they haven't been before
  - o Be on hand to help with issues they might face

- **Barista for Clearcut Coffee**
  - Make speciality coffee, to drink in and take away
- **Bar**
  - Serve alcohol to customers after midday
  - We only serve simple drinks, beer/wine/mixer, no cocktails etc.
- **Close Process**
  - As you may be working up to close of business, we have a cleaning process we go through at the end of each day. This takes c.30 minutes after close, and involves wiping down tables, turning off the machines, and hoovering the premise

## What to Expect:

We are a relaxed work environment, we've worked hard to create a chilled atmosphere.

During a shift you'll be mostly sat at the front desk, making drinks when they're ordered and expected to walk to floor and check in on golfers to make sure they've got what they need and don't have any questions.

As we are a small business, you will be working on your own most of the time, but you will always have a phone number to ring if you have any questions, and one of the owners will be available to come and help whenever you're on shift.

## Who we are looking for:

We will provide all the training necessary on the job, but if you have any of the following attributes and skills, you'll have a head start:

- Passion for golf preferred
  - We are primarily a golf business, most of our customers are passionate about the game and it goes a long way if you're able and willing to talk about the game and engage with them
- Barista training preferred
  - If you already have some barista experience that's great, but it's no problem if not, we can train you up!
  - As we're serving such great coffee, we expect it to be served correctly. Our menu is simple, but we encourage everyone to learn how to pour latte art.
  - We will have our coffee partner, Stables Roastery, come down and give you some training to make you an expert!
- Friendly and approachable
  - This is really important to us, we pride ourselves on being a welcoming environment for people to step into, and that starts with the person at the front desk
  - Engage with our customers, be friendly and kind

As we serve alcohol from midday, at this time we are only looking for employees aged 18+.

If you are 16-18 and really interested in working on a Saturday/Sunday morning, do get in contact but we may not have shifts to offer at this time.

### How to apply:

To apply, either send a CV to [info@begh.co.uk](mailto:info@begh.co.uk), or even better, pop your head in with a CV and say hi!

Our process is simple, we'll ask you to come back for a trial shift of 1-2 hours to get to know you better, show you how the systems work, how to operate the coffee machine, and if all goes well we'll be able to start offering you shifts.